



HYSTER COMPANY

A Division of NACCO Materials Handling Group, Inc.
1400 Sullivan Drive, PO Box 7006, Greenville, NC 27834 (27835-7006)

DATE: April 8, 2011
TO: All Hyster Dealer Principals, Branch, Service, and Training Managers
FROM : J. Bladel
COPY: Marketing SLT, and All Regional Management Staff Managers
SUBJECT: **H190-360HD₂ Train-the-Trainer Workshop**

The Technical Training department is continuing its schedule of Train-the-Trainer workshops to support the CERTECH Technician Certification program. Today we are announcing the schedule for three, highly-requested H190-360HD₂ workshop events.

H190-360HD₂ Certification Workshop

The certification workshop covering the new H190-360HD₂ continues our method of a blended learning approach to technical training/learning. Our TKC modules will cover Overall Truck Familiarization and Basic Systems. Participants will receive in-depth instructor-led training and "hands-on" practical skills at the Train-the-Trainer workshop.

May 9-12, 2011 in Greenville, NC

Seating is limited to 30 Participants

The May workshop will be held at the Hilton Properties in Greenville, NC. The workshop will begin at 3:00 PM Monday, May 9, and will end after the certification award function on the evening of May 12. Participants making flight reservations should plan return flights on Friday, May 13.

June 13-16, 2011 in City of Industry, CA

Seating is limited to 24 Participants

The June workshop is hosted by Johnson Lift and conducted at their facility in City of Industry, CA. The workshop will begin at 3:00 PM Monday, June 13, and will end after the certification award function on the evening of June 16. Participants making flight reservations should plan return flights on Friday, June 17.

July 11-14, 2011 in Charlotte, NC

Seating is limited to 30 Participants

The July workshop will be hosted by Barloworld at their facility in Charlotte, NC. The workshop will begin at 3:00 PM Monday, July 11, and will end after the certification award function on the evening of July 14. Participants making flight reservations should plan return flights on Friday, July 15.

The Certification Path and the required online modules will be available on the TKC in the near future. A registration site for each of the H190-360HD₂ certification workshops is available on the TKC now.

Sincerely,

Jim Bladel
Manager, Technical Training

Hotel Information

Greenville, NC

Greenville Hilton – (252) 355-5000
Room Block – NT4

City of Industry, CA

Radisson Whittier – (562) 945-8511
Room Block - NACCO

Charlotte, NC

Four Points Sheraton – (704) 540-8500
Room Block – NMHG-T3

