



MATERIALS HANDLING GROUP, INC.

Q2plus, October 2002 Version

End-of-Life Notice

02/03/2003

Implementation of new Q2plus functionality was deployed on October 2002 within Hyster Suite. The new implementation of Q2plus focuses on one point of customer and truck maintenance within Q2plus, PMdrop, HMAS, and Fmeg. The dealers also have access to functionality that will import truck and customer information for use within Q2plus.

As a result of Hyster Suite, it will no longer be necessary for the dealer to install the pre-Hyster Suite version of the Q2plus application

This formal end-of-life notice period will commence on February 3, 2003

From February 3, 2003 onwards, NMHG Materials Handling Group, Inc., Americas Help Desk team will no longer support any remaining customers on the Q2plus, pre-Hyster Suite Versions.