



**HYSTER
COMPANY**

P.O. BOX 7006
GREENVILLE, NC 27835-7006
(252) 931-5100

Date: August 29, 2002

CONFIDENTIAL

To: Hyster Company Dealer Principals

Subject: 2050731 Power Head Assembly
Frame Weldment Inspection

Models: (B818) W40Z Built Prior to Serial Number B218N02159Z
and (C215) W45Z Built Prior to Serial Number
C215N01563Z

On August 22, 2002 we released a letter to your dealership identifying a potential frame weldment issue on W40Z and W45Z Power Head assemblies, and to hold shipment of units built prior to the above serial numbers.

We are currently in contact with dealer service managers asking them to inspect specific welds on current units in stock, to help in our investigation of the issue.

Based on the results of these inspections and additional information gathered from engineering, manufacturing and supplier based analysis, we will release a corrective action program.

NMHG apologies for any inconvenience this issue may have caused your dealership. We believe these actions are necessary to ensure we are delivering a quality product to our customers, and we are committed to correcting any non-conformances.

The target date for dealer notification is September 9th, 2002.

If I can be of any additional service to you, please do not hesitate to contact me at (252) 931-5794 or at fax # (252) 931-5461.

Sincerely,

Hank Schmidt
Manager, Resident Service Engineering