



PMDrop, 1.2.0

End-of-Life Notice

2/14/2003

Implementation of new PMDrop functionality was deployed on October 2002 within Hyster Suite. The new implementation of PMDrop focuses on one point of customer and truck maintenance within Q2plus, PMDrop, HMAS, and Fmeg. The dealers also have access to functionality that will import truck and customer information for use within PMDrop.

As a result of Hyster Suite, it will no longer be necessary for the dealer to install the stand alone PMDrop application.

This formal end-of-life notice period will commence on March 3, 2003.

What will happen to Stand Alone PMDrop application customers between now and March 3, 2003?

NACCO Materials Handling Group, Inc., Americas Help Desk team will continue to provide technical support for our PMDrop application customers. Support calls will be addressed as they relate to product usability and functionality until March 3, 2003.

All customers currently running the stand alone version of PMDrop will be urged and assisted to implement the new integrated Hyster Suite solution by March 3rd.

What will happen after March 3, 2003?

From March 3, 2003 onwards, NMHG Materials Handling Group, Inc., Americas Help Desk team will no longer support any remaining customers on the PMDrop, pre-Hyster Suite Versions.