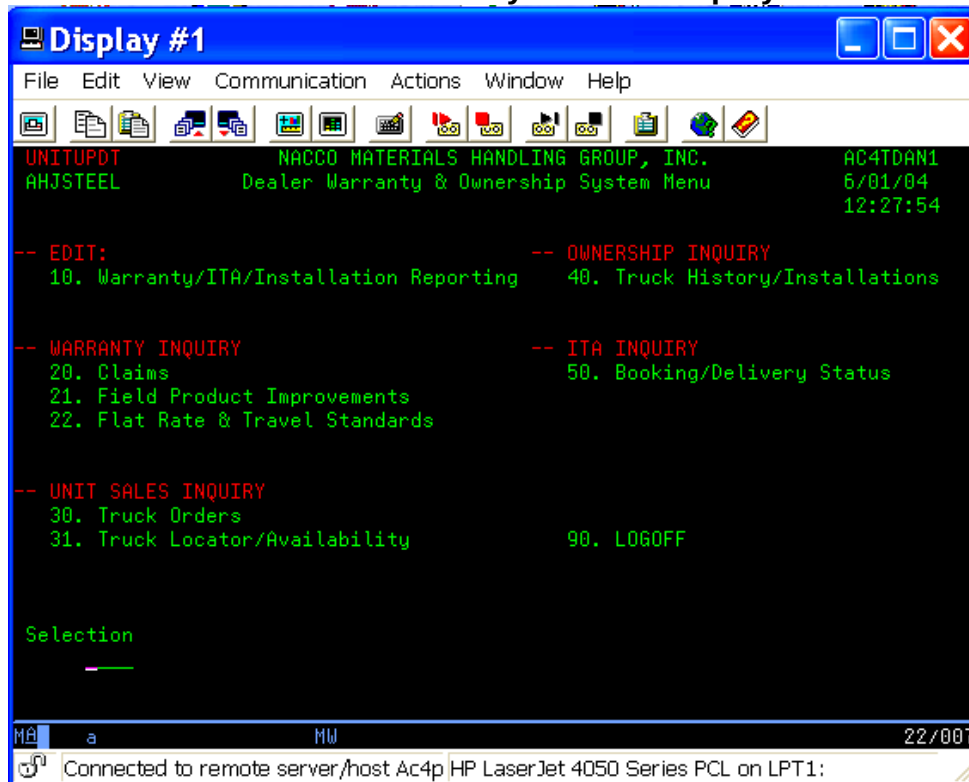
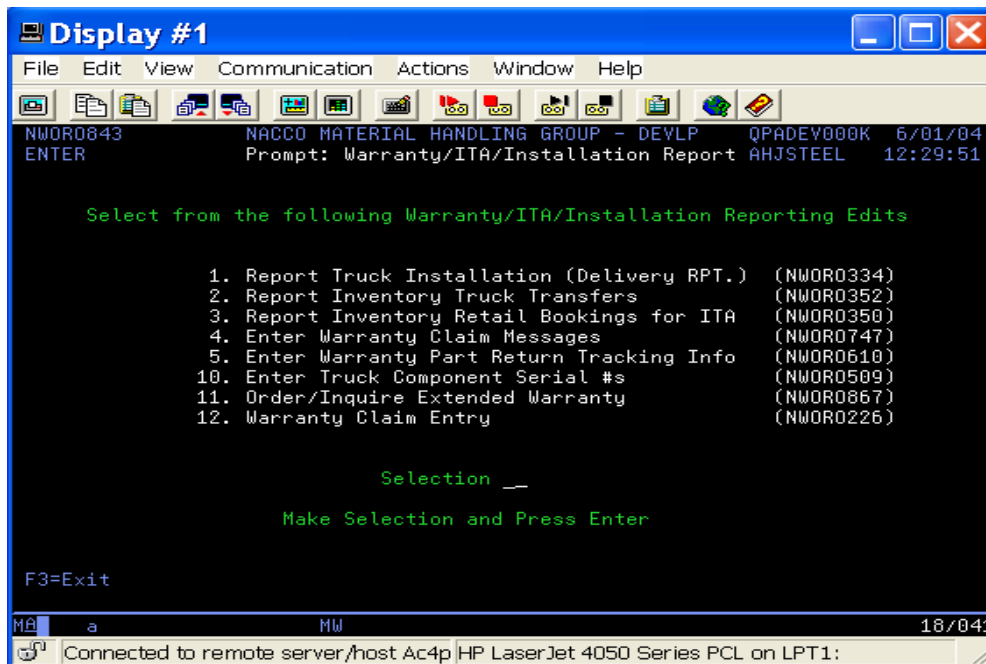


# User Instructions - Entering Truck Component Serial Numbers

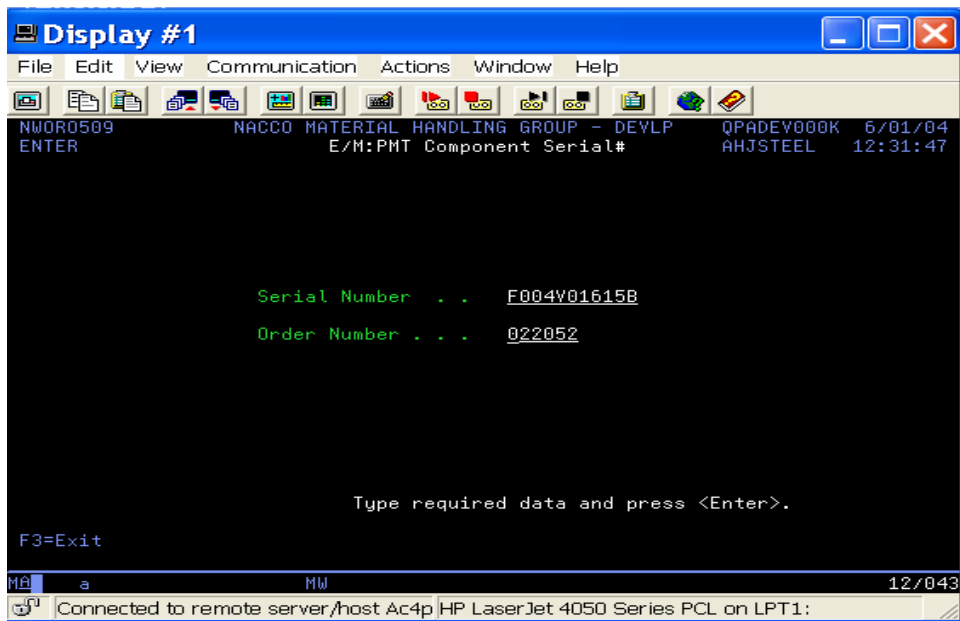
## Access the Dealer Warranty & Ownership System Menu:



- Enter 10 (Warranty/ITA/Installation Reporting" in the "Selection" field and press the Enter key.
- The following screen shot will appear.



- Enter 10 (Enter Truck Component Serial #s) in the "Selection" field and press the Enter key.
- The screen shot on next page will appear.



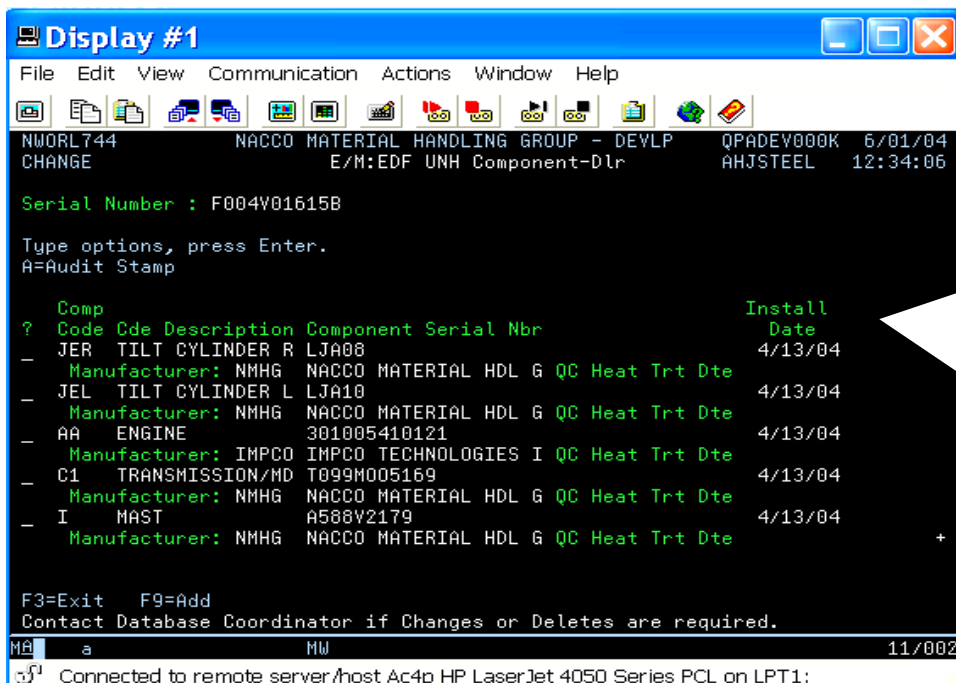
- Enter the Truck Serial Number \*, press the TAB key and enter the Truck's Hyster Sales Order Number. Press the ENTER key.

**\*Note:** If a mistake is made on either the serial number or order number entered, one of the following error messages will display in the lower left corner of the screen:

**ERR-Record F004V01615B Not Found** (Check your serial number input for errors)

**Unit Serial Number F004V01615B is not present on Order Number 022052** (Is the order number valid for the serial number entered?)

- Below is the screen that will appear when the serial number/order number has been validated by the system.



This screen displays a complete history of this truck's components. If a component has been deleted, the word **DELETE** will be displayed in red to the right of the install date.

\*Note – components also display in the Unit History section of the Warranty system as Active and Inactive

- Press the F9 key to ADD new Component Serial numbers.  
\*Note: The F9 Key is a Toggle key between Add and Display functions. The screen shot on the following page will appear.

**E/M:DF COMPONENT- Dlr (SERIAL NUMBER ENTRY DISPLAY):**

Display #1

File Edit View Communication Actions Window Help

NWORL744 NACCO MATERIAL HANDLING GROUP - DEVL P QPADEV000K 6/01/04  
ADD E/M:EDF UNH Component-Dlr AHJSTEEL 12:35:16

Serial Number : F004V01615B

Type options, press Enter.  
A=Audit Stamp

| Comp Code | Description   | Component Serial Nbr | Install Date |
|-----------|---------------|----------------------|--------------|
| ?         | Manufacturer: | QC Heat Trt Dte      |              |
|           | Manufacturer: | QC Heat Trt Dte      |              |
|           | Manufacturer: | QC Heat Trt Dte      |              |
|           | Manufacturer: | QC Heat Trt Dte      |              |
|           | Manufacturer: | QC Heat Trt Dte      |              |

F3=Exit F9=View Components

MA a MW 11/002

Connected to remote server/host Ac4p HP LaserJet 4050 Series PCL on LPT1:

- Enter a "COMP CODE" component code (To display available component codes, enter a '?' in the "Comp Code" field and press the Enter key)
- Enter a component serial number in the "Component Serial NBR" field
- Enter the component Install Date (Format MMDDYY)
- Enter A Manufacturer Code. (To display available Manufacturer codes, enter a '?' in the Manufacturer field and press the Enter key. See screen shot below)

**MANUFACTURER CODE DISPLAY:**

Display #1

File Edit View Communication Actions Window Help

NWORN451 NACCO MATERIAL HANDLING GROUP - DEVL P QPADEV000K 6/01/04  
SELECT Select: NOMS Manufacturer AHJSTEEL 12:35:56

Manufacturer Code

Type options, press Enter.  
1=Select

| Opt | Mfr Code | Description             | Nomenclature ID |
|-----|----------|-------------------------|-----------------|
| -   | ADVM     | ADVANCED DC MOTORS      |                 |
| -   | AMRE     | AMRE                    |                 |
| -   | ANGU     | ANGUS-PALM              |                 |
| -   | BEST     | BEST MOTOR              |                 |
| -   | BOLZ     | BOLZONI                 |                 |
| -   | BOSC     | BOSCH                   |                 |
| -   | BRUD     | BRUDI EQUIPMENT         |                 |
| -   | BRUE     | BRUENINGHAUS HYDROMATIK |                 |
| -   | CARR     | CARRARO                 |                 |
| -   | CASA     | CASAPA                  |                 |
| -   | CASC     | CASCADE                 |                 |
| -   | CIMA     | C.I.M.A.                |                 |

F3=Exit

MA a MW 04/005

Connected to remote server/host Ac4p HP LaserJet 4050 Series PCL on LPT1:

- Select the Desired Manufacturer Code by entering a '1' in the "OPT" (Option Field) and press the ENTER Key.

**Display #1**

File Edit View Communication Actions Window Help

NWORL744 NACCO MATERIAL HANDLING GROUP - DEVLP QPADEV000K 6/01/04  
 ADD E/M:EDF UNH Component-Dlr AHJSTEEL 13:33:44

Serial Number : F004V01615B

Type options, press Enter.  
 A=Audit Stamp

| Comp | Code | Cde Description     | Component | Serial Nbr      | Install Date |
|------|------|---------------------|-----------|-----------------|--------------|
| ?    | CI   |                     | 200304    |                 | 060104       |
| -    |      | Manufacturer: ANGU  |           | QC Heat Trt Dte | 050404       |
| -    |      | Manufacturer: _____ |           | QC Heat Trt Dte | _____        |
| -    |      | Manufacturer: _____ |           | QC Heat Trt Dte | _____        |
| -    |      | Manufacturer: _____ |           | QC Heat Trt Dte | _____        |
| -    |      | Manufacturer: _____ |           | QC Heat Trt Dte | _____        |

F3=Exit F9=View Components

MA a MW 12/069

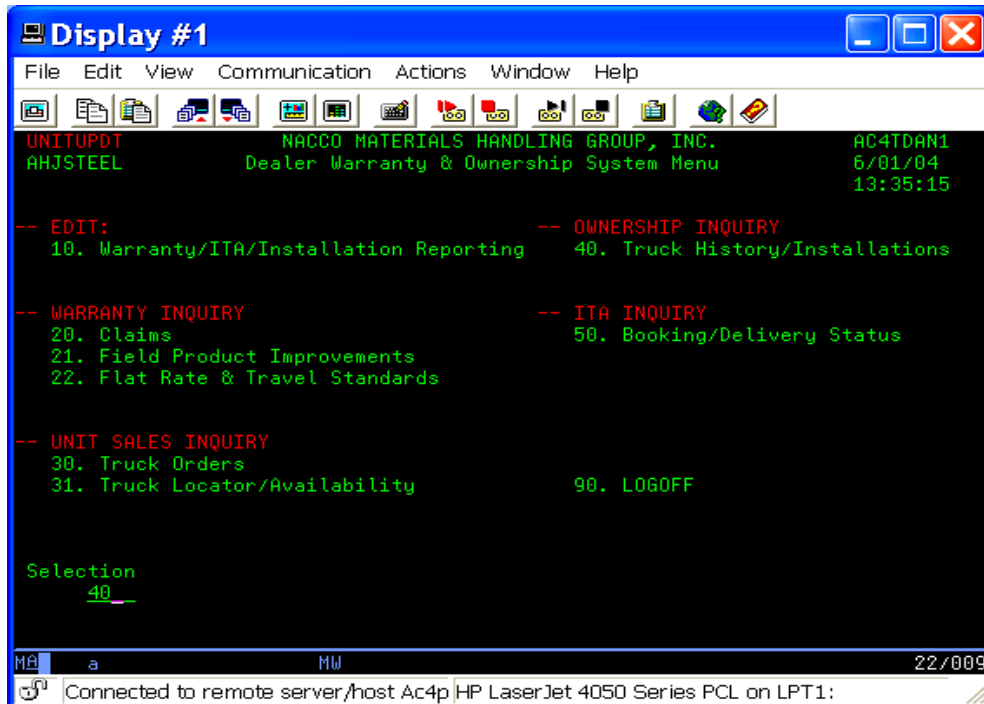
Connected to remote server/host Ac4p HP LaserJet 4050 Series PCL on LPT1:

- Continue Entering Component Codes Until Finished. (Use the page down key to use additional lines.)
- Press the ENTER Key when finished to save the entered data.
- To see entered data, press the F9 key to Toggle to the previous component number display.
- Press the F3 key to exit the program.

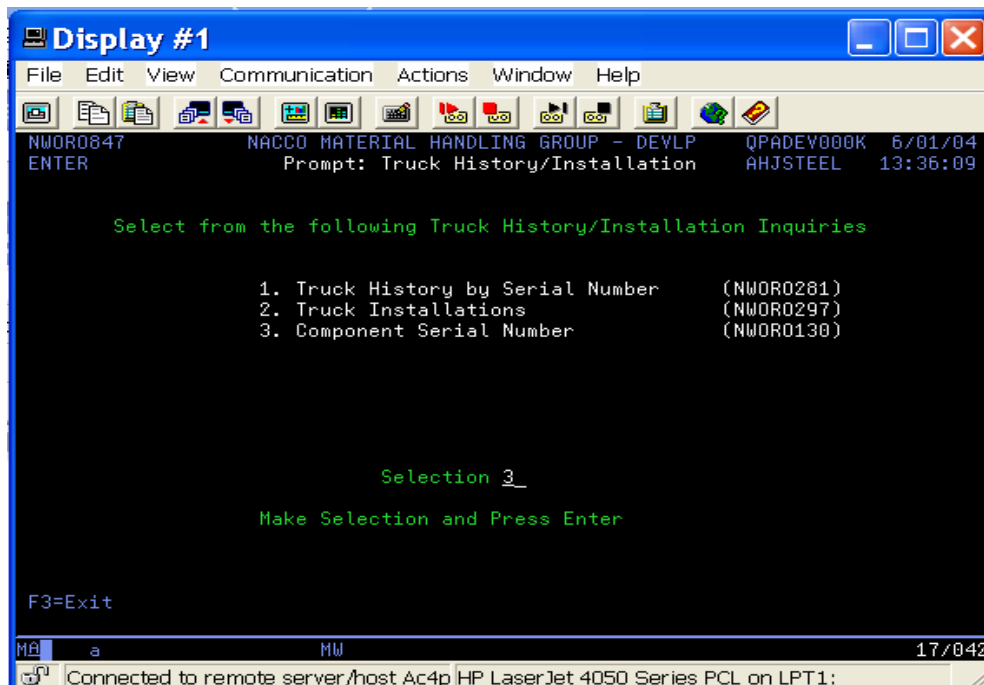
## Component Number Inquiry

This inquiry will list all trucks having the component number specified installed.

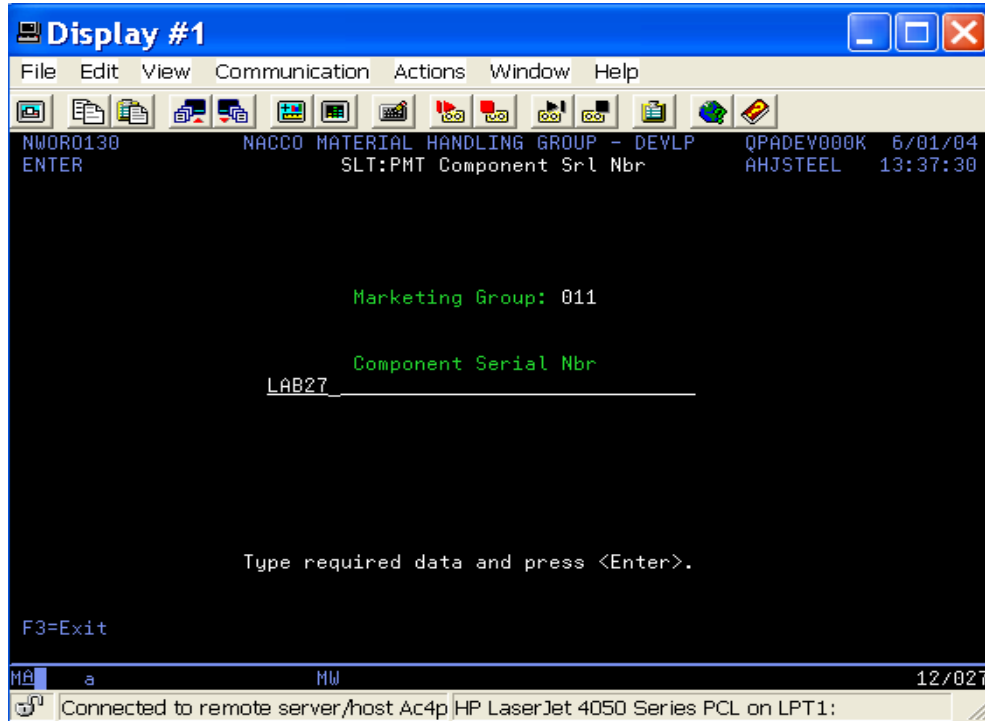
### DEALER WARRANTY & OWNERSHIP SYSTEM MENU:



- Enter 40 in the "Selection" field and press the Enter key.
- The following screen will appear



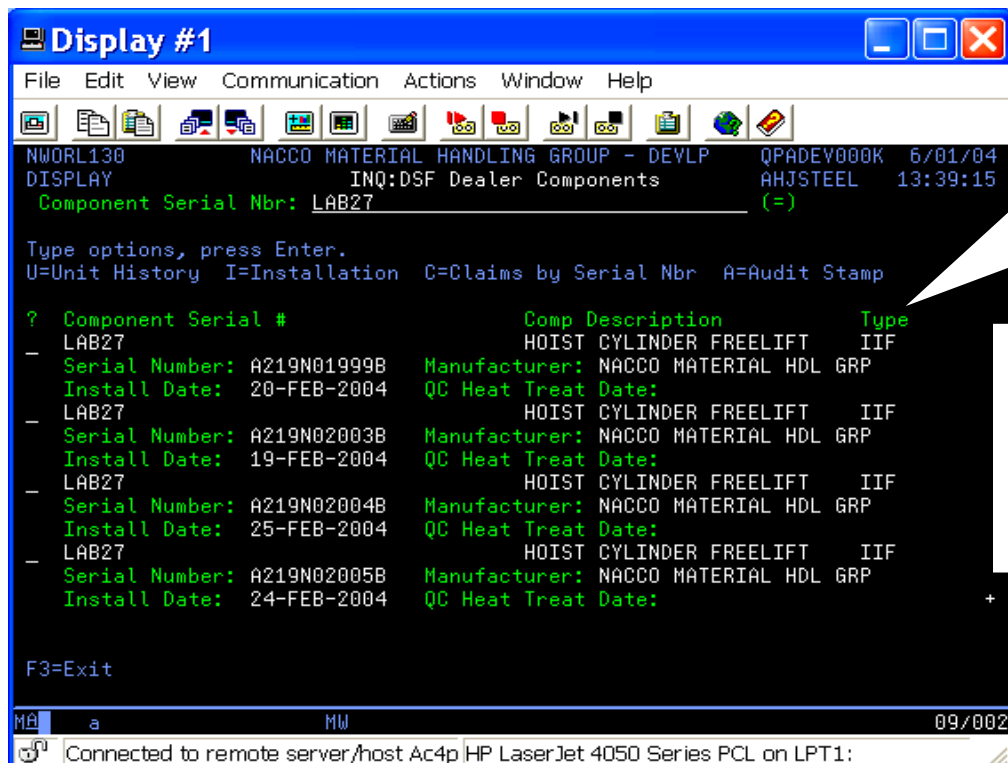
- Enter 3 in the "Selection" Field and press the Enter key.
- The screen shown on the following page will appear.

**COMPONENT SERIAL NUMBER PROMPT:**

- Enter the Component Serial Number and press the Enter key.

The resulting display shows Component Descriptions, Unit Serial Numbers, etc.

\*Note: Information returned on these displays is limited to the servicing dealer codes the user has access rights to.



Deleted components will have the word **DELETE** in red to the right of the Type.

A + sign in the lower right corner of any screen means additional data is available by pressing the Page Down Key.

- To display further information on a unit, enter an option code in the Option (?) Field and press the enter key. Information options available on this screen are Unit History, Installation, and Claims.
- To search for another Component Serial Number – TAB to the Component Serial Number field at the top of the screen. Enter the new component number and press the ENTER Key.
- To Exit the system - Press the F3 key.

## TRUCK COMPONENT ENTRY SUMMARY SHEET

- Select '10 - **Warranty/ITA/Installation Reporting** from the **DEALER WARRANTY & OWNERSHIP SYSTEM MENU**.
- Select '4' - **ENTER TRUCK COMPONENT SERIAL NUMBERS** .
- **ENTER THE TRUCK SERIAL NUMBER** - press the **TAB** key.
- **ENTER THE TRUCK'S HYSTER SALES ORDER NUMBER** – press the **ENTER** key.
- Note: If a mistake is made on either the serial number or order number entered, one of the following error messages will display in the lower left corner of the screen:
  - **ERR-Record A230N01234X Not Found** (Check your serial number for errors)
  - **Unit Serial Number A230N01234X is not present on Order Number 249678.** (Is the order number valid for the serial number entered?)
- Press the **F9 KEY** to add new component serial numbers – Blank lines for entry will display.
- **ENTER A COMPONENT CODE** (To display available component codes, enter a '?' in the Comp Code field and press Enter. Select the desired Component code by entering a '1' in the option field and pressing the enter key.)
- **ENTER A COMPONENT SERIAL NUMBER, INSTALL DATE (MMDDYY) AND MANUFACTURER CODE**
  - ( To display available Manufacturer codes, enter a '?' in the Manufacturer field and press Enter.. Select the desired manufacturer code by entering a '1' in the option field and pressing the enter key.)
- Continue entering component codes and serial number data until finished. (Press the **Page Down** key for additional entry lines if needed.)
- Press the **ENTER** key when finished to save the entered component data.
- Press the **F3** key to exit the program.

## ▪ TRUCK COMPONENT INQUIRY CHEAT SHEET

- Select '40' - **Warranty/ITA/Installation Reporting** from the **DEALER WARRANTY & OWNERSHIP SYSTEM MENU** and press the **ENTER** key.
- Select '3' - **Component Serial Number** from the **TRUCK HISTORY MENU** and press the **ENTER** key.
- **ENTER THE COMPONENT SERIAL NUMBER** and press the **ENTER** key.
- The resulting display shows Component Descriptions, Unit Serial Numbers, etc., having that component serial number installed.  
**\*Note:** Information returned on these displays is limited to the servicing dealer codes the user has access rights to.