



PARTS-SERVICE GRAM

MA00042R1

05/12/05

All Models

TO: DEALER PRINCIPALS, BRANCH MANAGERS, SERVICE MANAGERS, PARTS MANAGERS and TRAINERS

SUBJECT: Warranty Department Update – Contact for WAVE Registration and Labor Rate Updates.

DESCRIPTION:

Please note that effective 5/10/05 contact for both Warranty Added Value Enterprise (WAVE) Training Registration and Labor Rate Updates should be directed to the attention of Shelby Askew. Contact can be made via either email at aasaskew@nmhq.com, or fax at 252- 931- 5461, or phone at 252- 931-5819 or regular mail marked to the attention of Shelby Askew at 1400 Sullivan Drive, Caller No. 12011, Greenville, NC, 27834-2011.

Gilbert "Skip" Riddle
Manager, Warranty Administration