



HYSTER COMPANY

A Division of NACCO Materials Handling Group, Inc.

1400 Sullivan Drive, PO Box 7006, Greenville, NC 27834 (27835-7006)

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DATE: May 10, 2011
TO: All Hyster Dealer Principals, Branch, Service, and Training Managers
FROM: J. Bladel
COPY: Marketing SLT, and All Regional Management Staff Managers
SUBJECT: **Update: Train-the-Trainer Workshops**

A Train-the-Trainer workshop has been added in August covering the H/S50CT. The workshop has been scheduled for August 15-19, 2011 in Greenville, NC. Please log onto the TKC and enroll in this workshop by July 1st. If we do not have 12 participants registered on July 1st, we will be forced to cancel this workshop.

Train-the-Trainer Workshop

The Train-the-Trainer workshop will be a repeat of the H/S50CT workshop held last year. We are offering this workshop again to accommodate the dealers that were not able to attend the earlier workshops. This workshop will cover the H/S50CT. This workshop will begin on Monday afternoon August 15th and will end at the completion of certification on Thursday August 18th to accommodate traveling. To maintain the proper student to truck ratio, enrollment for the workshop is limited.

August 15-19, 2011 in Greenville, NC

The workshop will be conducted at the Greenville Hilton and Convention Center in Greenville, NC. The curriculum will include:

- | | |
|-------------------------------|----------------------------------|
| 1) Adult Learning Methodology | 2) PC Service Tool changes |
| 3) H/S50CT product | 4) Certification Program updates |



How to Enroll (electronically) Through the New TKC

All registered TKC users will have the ability to register electronically for factory-based workshops through the new TKC. These on-line registrations require an approval from an immediate supervisor before they are officially accepted in the workshop. Until they are approved, users will be "wait-listed" pending approval. Once a workshop is full, all TKC users will be notified.

Sincerely,

Manager, Technical Training

Jim Bladel
Manager, Technical Training

