



PRODUCT INFORMATION BULLETIN



PIB # 033111

March 31, 2011

Model / Series Impact: Hyster A265/D470/C264 / (N ZRS/DRS ZR/ZDR) and A262/A257 / (B60/80Z-HD)

To: Hyster Dealer Principals, Sales Managers and Sales Representatives
From: Lou Micheletto, Manager, Product Strategy – Warehouse Products

Subject: Increased Coverage on Hyster Reach and End Rider Products

To demonstrate our commitment to product quality and durability, Hyster is proud to introduce a new warranty for the Reach and End Rider products.

Warranty coverage has been increased on the following series / models:

Hyster Reach Truck series A265/D470/C264 (N ZRS/DRS ZR/ZDR) warranty

- 12 Months / 2,000 Hours Manufacturer's Full Truck Warranty
- 24 Months / 4,000 Hours Manufacturer's Powertrain Warranty
- 5 Year / 10,000 Hours Frame Warranty (NEW)
- 3 year / 6,000 Hour Extended Powertrain Coverage with \$100 deductible (NEW)

Hyster HD End Rider series A262/A257 (B60/80Z-HD) warranty

- 12 Months / 2,000 Hours Manufacturer's Full Truck Warranty
- 24 Months / 4,000 Hours Manufacturer's Powertrain Warranty (NEW)
- 5 Year / 10,000 Hours Frame Warranty (NEW)
- 3 year / 5,000 Hour Extended Powertrain Coverage with \$100 deductible (NEW)

Warranty is effective on all products ordered after April 1, 2011.

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