

Training Knowledge Center

"Accessing New CERTRACX Sales Certification Modules"



The Safe Choice

As we launch new products, we will be adding new CERTRACX Sales Certification modules to the TKC. Depending upon your current status within CERTRACX, you can access these new modules in 3 different ways. This PowerPoint will describe each way to access new modules using ones recently added to the Rider Modules section.



Three Scenarios to accessing New Rider Models:

- You are NOT yet enrolled in the Rider Models category
- You ARE enrolled in the Rider Models category
- You have already COMPLETED the Rider Models category

The option you use to access the new modules will be dependant upon your current status in the program. The three possible options:

- 1) You are not yet enrolled in the Rider Models category
- 2) You are currently enrolled in the Rider Models category
- 3) You have already completed the entire Rider Models category.

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Session

Module: Hyster Rider Models

Learning Type: Program

Subject: _Unassigned

Language: English

Prerequisites: Enrollment is not permitted unless you have taken **all** of the modules/programs listed below: (Overall Status must be Completed).

Brief Description: The Rider Models Award requires that you complete all of the modules listed below. To be awarded the Rider Models Award, you must already have the Trucks Systems & Fundamentals and Qualified Awards completed.

Objectives

More Information

Click on the Enroll Now button to enroll on the complete group of learning modules listed below.

Session (H_RiderModel)

Learning Module	Session Dates/Time	Instructor	Institute	Venue	Enrollment Period	Seats Available
445-700N Product Introduction Part 1	Online					
445-700N Product Introduction Part 2	Online					
4190-300D Part One	Online					
4190-300D Part Two	Online					
Hyster Class IV and V Product	Online					
Hyster E30-40H502	Online					
Hyster J30-40XN7_XN Part One	Online					
Hyster J30-40XN7_XN Part Two	Online					
445-700N Part 1	Online					
445-700N Part 2	Online					

Enroll

Close

to top of page

Competency: (4) Hyster Competitive Models

Hyster Competitive Models

Since this is your first time accessing the Rider Modules the new modules are automatically included in your enrollment.

Knowledge Center - Windows Internet Explorer

http://naccotest.netdimensions.com/naccotest/servlet/jsp?TX=DISPLAYTABLE&PAGE=PREVIEW=NR&TRID=DP000665251

Knowledge Center

Hyster Rider Models

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[Exams](#)
[Certification Exam](#)
[Personal Notebook](#)
[Evaluate this Program](#)

Active and Completed Modules

You are currently enrolled in, or have already completed, the modules listed below.

Learning Module	Date	Venue	Type	Status	
E45-70XN Product Introduction Part 1			Online	Not Started	Quick Start
E45-70XN Product Introduction Part 2			Online	Not Started	Quick Start
H190-360HD Part One			Online	Not Started	Quick Start
H190-360HD Part Two			Online	Not Started	Quick Start
Hyster Class IV and V Product			Online	Not Started	Quick Start
J45-70XN Part 1			Online	Not Started	Quick Start
J45-70XN Part 2			Online	Not Started	Quick Start

Available Modules

You are not currently enrolled in the elective modules listed below.

Learning Module	Date	Venue	Type	
Hyster E30-40HSD2			Online	Enroll
Hyster J30-40XNT_XN Part One			Online	Enroll
Hyster J30-40XNT_XN Part Two			Online	Enroll

You do not have access to perform a direct status change.

This learning activity currently has an overall status of: **IN PROCESS**

```

graph LR
    Models[Models] --> Competency[Competency: (4) Hyster Competitive Models]
    Competency --> Hyster[Hyster Competitive Models]
    
```

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Click on each Enroll button to enroll in the new modules. Once enrolled, you can access the modules as you have done throughout the certification program by selecting the Quick Start button.

The screenshot shows the 'Enterprise Knowledge Platform by NetDimensions' in a Windows Internet Explorer browser. The page is titled 'Training Knowledge Center' and 'Online Training and Certification'. It features a navigation menu on the left with options like 'Home Page', 'Catalogs', 'Certifications', 'Learning Path', 'Contact Us', and 'Logout'. The main content area displays a 'Learning Path' for 'Hyster Core Stage'. The path consists of four competency modules, each with a corresponding course box. A red arrow points to the 'Hyster Rider Models' module, which is marked as 'Completed'.

Competency	Course	Status
(1) Hyster Truck Systems & Fundamentals	Hyster Truck Systems & Fundamentals Done: Jul 28, 2010	Completed
(2) Hyster Rider Models	Hyster Rider Models Done: Jul 30, 2010	Completed
(3) Hyster Warehouse Models	Hyster Warehouse Models	In Process
(4) Hyster Competitive Models	Hyster Competitive Models	Needs Action

If you have already completed the Rider Models category, you'll need to access the modules through the TKC catalogs.

Enterprise Knowledge Platform by NetDimensions - Windows Internet Explorer

http://haccosent.netdimensions.com/naocs/servelet/ekp/pageLayout

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Enterprise Knowledge Platform by NetDimensions

Page Safety Tools

HYSTER

- TKC Users Guide
- CERTECH Certification Guide
- CERTRACX Certification Guide
- Certification FAQ

Training Knowledge Center
Online Training and Certification

Search for Courses:

Home Page
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Learning Path

The Learning Path provides a visual representation of learning items currently assigned to you via Training Plans or as a part of job position requirements. For courses still requiring action on your part, you may click on the tile to enroll in the required training. A recommended completion sequence, based on due date and priority, is shown.

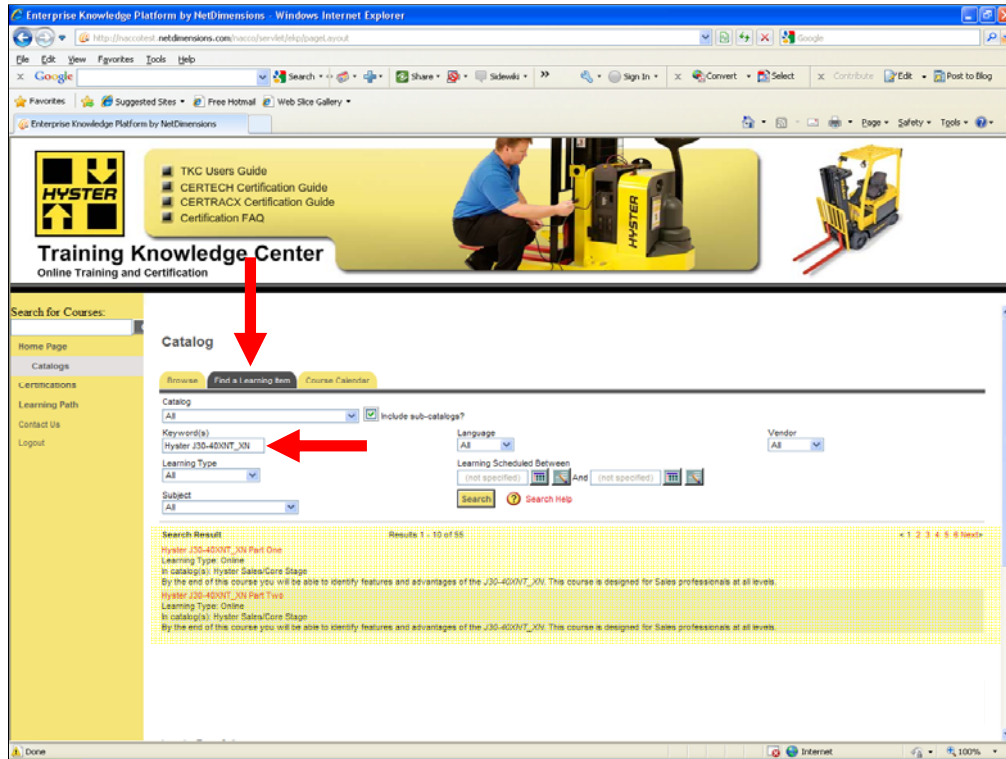
Certification Path: Hyster Core Stage

Competency	Course	Status
(1) Hyster Truck Systems & Fundamentals	Hyster Truck Systems & Fundamentals	Completed
(2) Hyster Rider Models	Hyster Rider Models	In Process
(3) Hyster Warehouse Models	Hyster Warehouse Models	Needs Action
(4) Hyster Competitive Models	Hyster Competitive Models	Needs Action

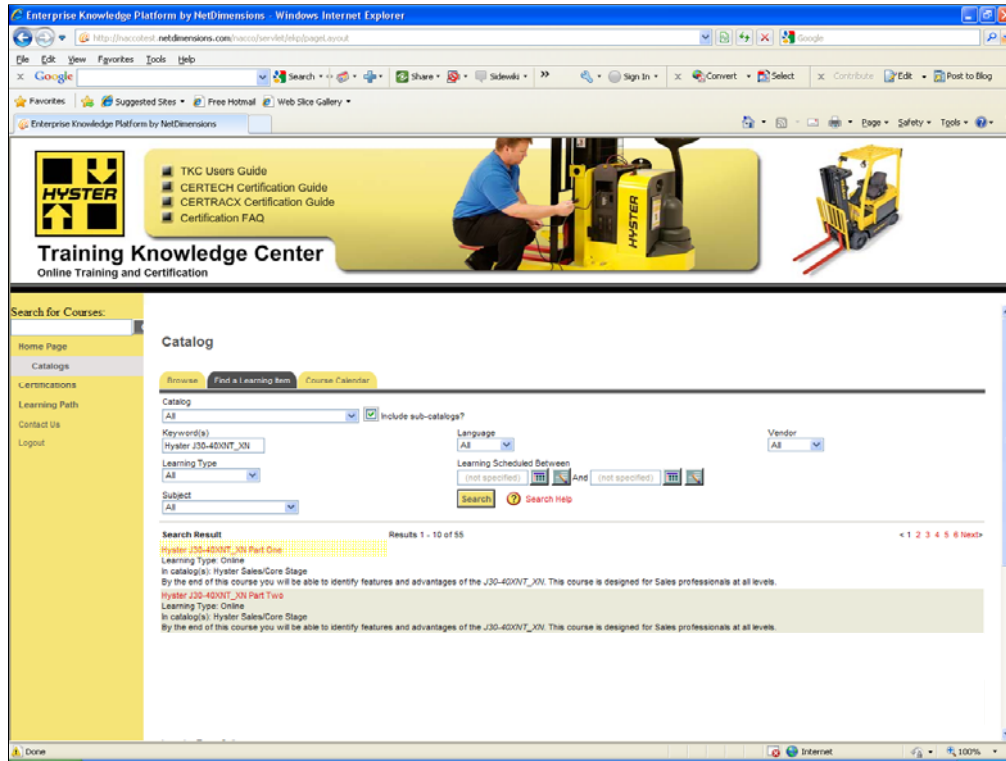
Done

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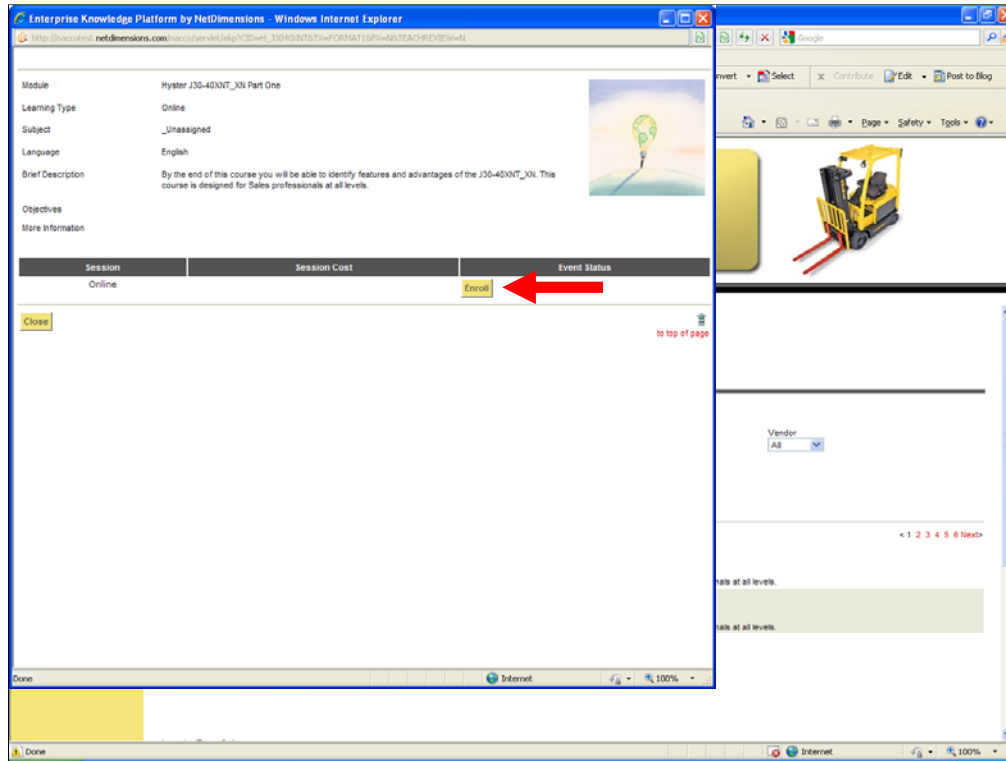
Select Catalogs from the left-hand menu on the TKC.



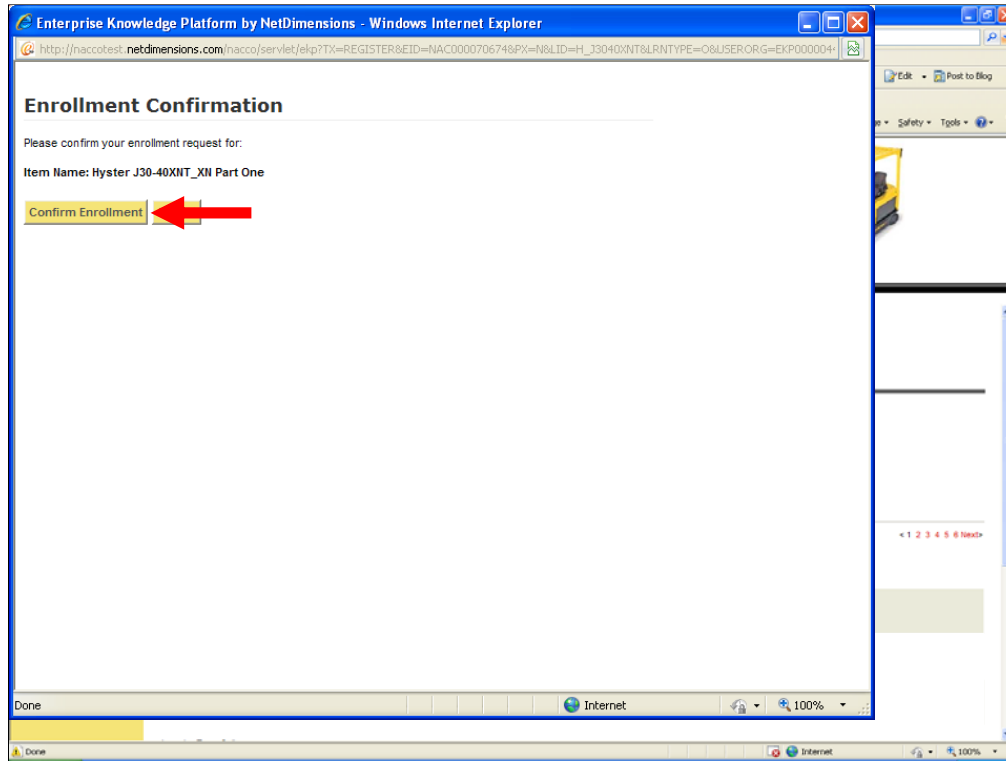
Select the Find a Learning Item tab. Type the new module name in the Keyword(s) box and click Search. The newly added modules will then be displayed for you to select.



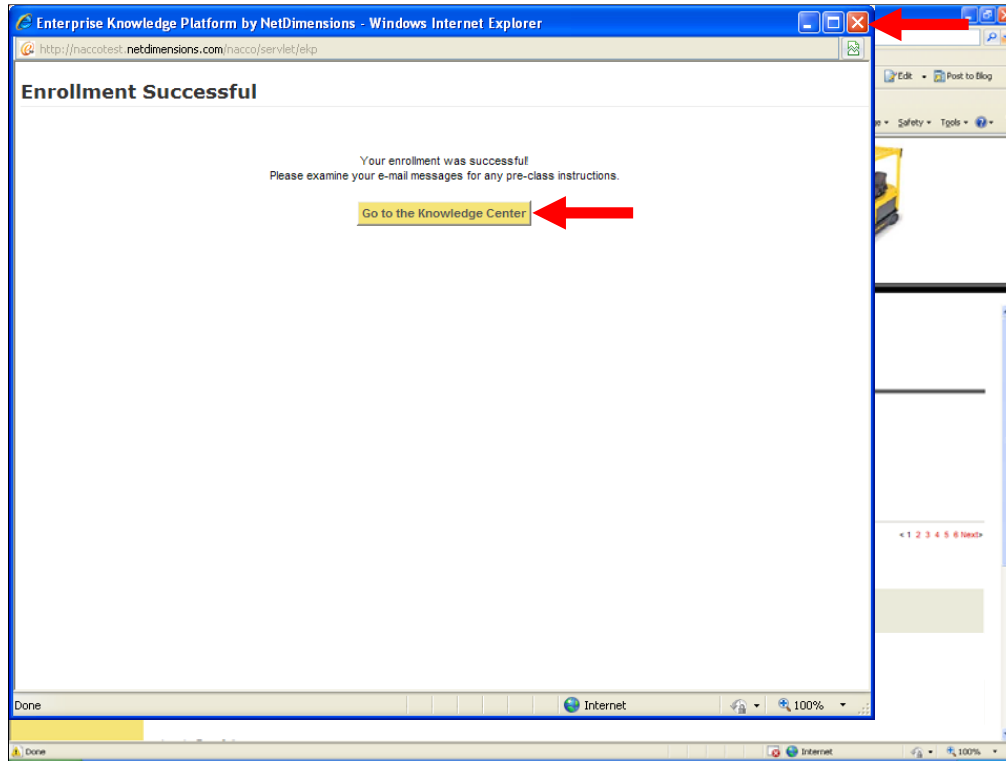
Once the modules are displayed, click the title of the one you need to enrolled in.



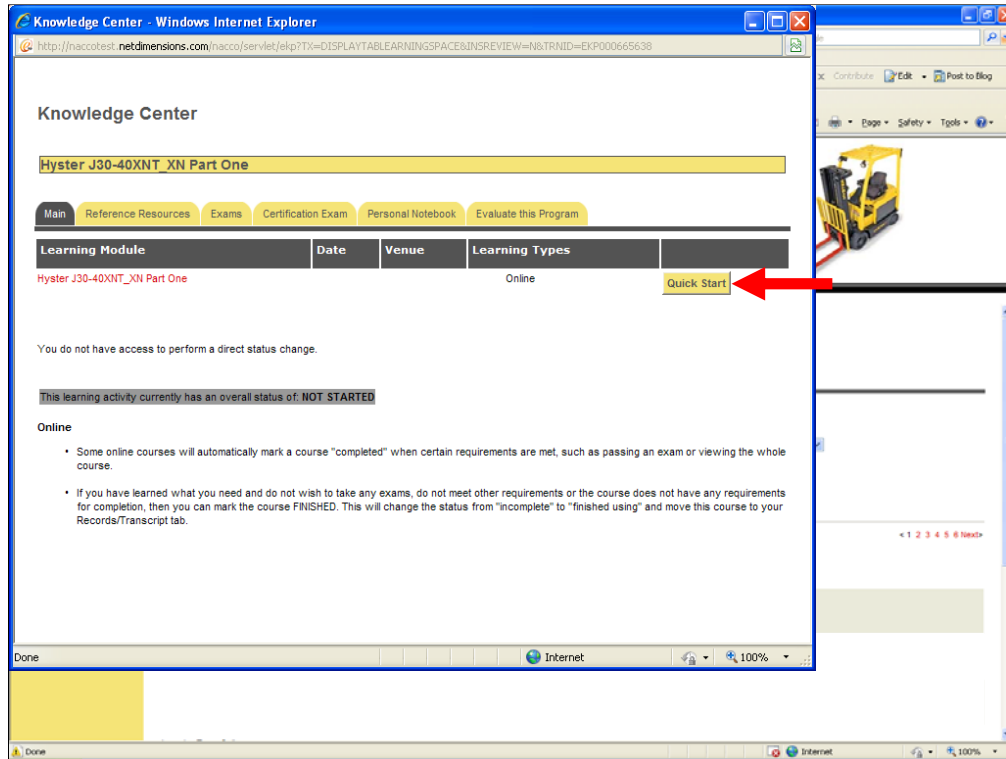
The course description box will display. Click Enroll.



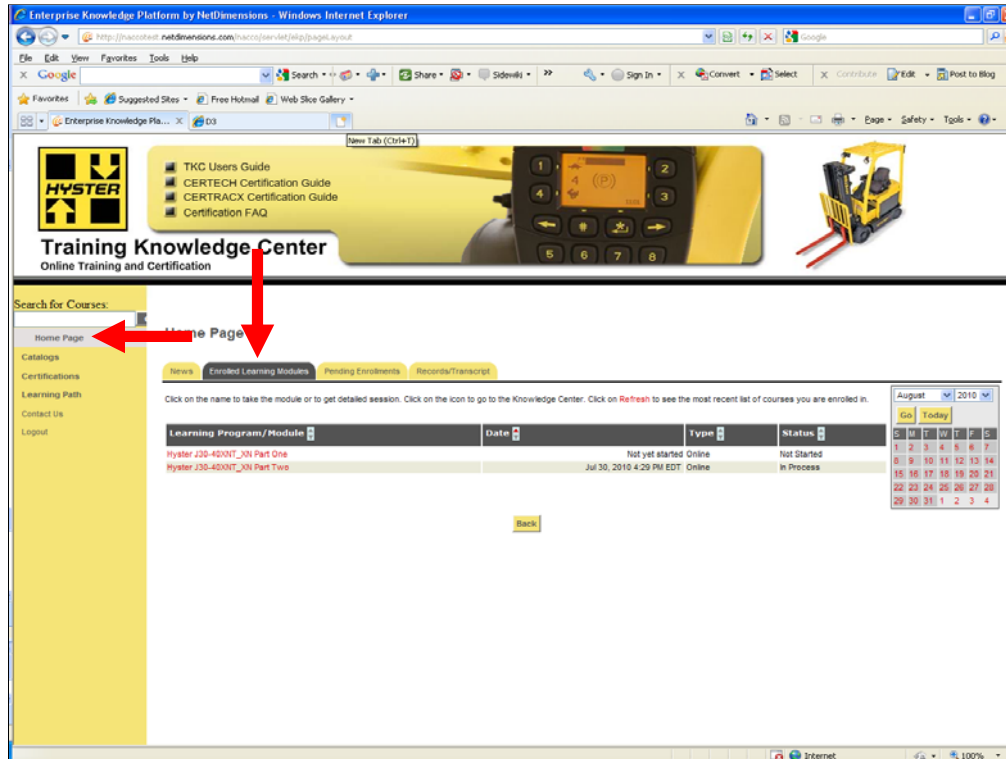
Click Confirm Enrollment.



At this point you can choose to close the screen or click Go to the Knowledge Center.



If you choose to Go to the Knowledge Center you will be directed to this screen which allows you to “Quick Start” and module and begin completing it.



Once you have Confirmed your Enrollment your newly added module can be assessed by selecting Home Page from the left-hand menu, then clicking the Enrolled Learning Modules tab.



**Please submit any additional
questions through Contact
Management. Thanks!**

If you have any additional questions about accessing newly added learning modules please submit a Contact Management ticket to Training and we will be happy to assist you!