



Hyster Suite, v. 4.0

End-of-Life Notice

12/07/04

Hyster Suite, v. 5.0, was deployed on 10/25/04. This new version focuses on providing local area networking (LAN) ability for the application and, as in the previous version, contains FMEG, Q2Plus, HMAS, and PMDrop.

The formal end-of-life notice period on Hyster Suite, v. 4.0, will commence on March 1, 2005.

What will happen to Hyster Suite, v. 4.0 customers between now and March 1, 2005?

NACCO Materials Handling Group, Inc., Americas Help Desk team will continue to provide technical support for our Hyster Suite, v. 4.0 customers. Support calls will be addressed as they relate to product usability and functionality until March 1, 2005.

All customers currently running Hyster Suite, v.4.0 will be urged and assisted to implement the new Hyster Suite, v. 5.0 solution by March 1, 2005.

What will happen after March 1, 2005?

From March 1, 2005 onwards, NMHG Materials Handling Group, Inc., Americas Help Desk team will no longer support any remaining customers on the Hyster Suite, v. 4.0 application.