

CLASS I	SERIES	PLANT	ENGINEER	PHONE	FAX	E-Mail ADDRESS
E25-40XMS ₂	D114	G	Ryan Funk	252-931-5945	252-931-5233	agrfunk@nmhg.com
E30-40HSD	A219	G	Scott Turner	252-931-5611	252-931-5233	agsturne@nmhg.com
E45-65XM ₂	F108	B	Jim Sheets	859-986 5192	859-986-5708	abjsheet@nmhg.com
E70-120XL ₃	C098	G	Ryan Funk	252-931-5945	252-931-5233	agrfunk@nmhg.com
J30-40XMT ₂	H160	G	Ryan Funk	252-931-5945	252-931-5233	agrfunk@nmhg.com
J40-60XM ₂	A216	G	Ryan Funk	252-931-5945	252-931-5233	agrfunk@nmhg.com
CLASS II						
N30XMH ₂	C210	G	Moataz Eldib	252-931-5673	252-931-7856	ahmeldib@hyster.com
N30-40XMR ₃ , N25XMDR ₃	C470	G	Ansell MacMillan	252-931-5938	252-931-5233	agamacmi@nmhg.com
N45XMR ₃ , N30XMDR ₃	G138	G	Ansell MacMillan	252-931-5938	252-931-5233	agamacmi@nmhg.com
N45XMR ₃ , N30XMXDR ₃	B264	G	Ansell MacMillan	252-931-5938	252-931-5233	agamacmi@nmhg.com
N50XMA ₃	C471	G	Ansell MacMillan	252-931-5938	252-931-5233	agamacmi@nmhg.com
R30XMS ₂	D174	G	Scott Turner	252-931-5611	252-931-5233	agsturne@nmhg.com
R30XM/XMA/XMF ₂	G118	G	Scott Turner	252-931-5611	252-931-5233	agsturne@nmhg.com
V30XMU	A463	G	Moataz Eldib	252-931-5673	252-931-7856	ahmeldib@hyster.com
V35XMU	A464	G	Moataz Eldib	252-931-5673	252-931-7856	ahmeldib@hyster.com
V40XMU	A465	G	Moataz Eldib	252-931-5673	252-931-7856	ahmeldib@hyster.com
CLASS III						
W40Z	B218	G	Ray Harrell	252-931-5937	252-931-5233	agrrharre@nmhg.com
W45Z	C215	G	Ray Harrell	252-931-5937	252-931-5233	agrrharre@nmhg.com
W60Z	A231	G	Ray Harrell	252-931-5937	252-931-5233	agrrharre@nmhg.com
W65Z	A229	G	Ray Harrell	252-931-5937	252-931-5233	agrrharre@nmhg.com
W80Z	A234	G	Ray Harrell	252-931-5937	252-931-5233	agrrharre@nmhg.com
B60Z	A230	G	Ray Harrell	252-931-5937	252-931-5233	agrrharre@nmhg.com
B80Z	A233	G	Ray Harrell	252-931-5937	252-931-5233	agrrharre@nmhg.com
C60-80XT ₂	A499	G	Ray Harrell	252-931-5937	252-931-5233	agrrharre@nmhg.com
T5XT	E142	G	Ray Harrell	252-931-5937	252-931-5233	agrrharre@nmhg.com
W20-25ZA	A495	G	Ray Harrell	252-931-5937	252-931-5233	agrrharre@nmhg.com
W30-40ZA	B453	G	Ray Harrell	252-931-5937	252-931-5233	agrrharre@nmhg.com
W25-40ZC	B454	G	Ray Harrell	252-931-5937	252-931-5233	agrrharre@nmhg.com
W20-30ZR	B455	G	Ray Harrell	252-931-5937	252-931-5233	agrrharre@nmhg.com
CLASS IV						
S25-40XMS	D010	G	Dave Pate	252-931-5935	252-931-5233	agdpate@nmhg.com
S40-65XM	D187	B	Monte Ballard	859-986-5196	859-986-5708	abmballa@nmhg.com
S70-120XM	E004	B	Rod Arney	859-986-5731	859-986-5708	abrarney@nmhg.com
S135-155XL ₂	B024	B	TBA	859-986-5182	859-986-5708	
CLASS V						
H25-40XMS	E001	G	Dave Pate	252-931-5935	252-931-5233	agdpate@nmhg.com
H45-65XM	H177	G	Dave Pate	252-931-5935	252-931-5233	agdpate@nmhg.com
H70-120XM	K005	B	Rick Mayer	859-986-5730	859-986-5708	abrmayer@nmhg.com
H135-155XL ₂	F006	B	TBA	859-986-5182	859-986-5708	
H170-280HD	F007	B	Will Willmes	859-986-5193	859-986-5708	abwwillm@nmhg.com
H300-360HD	E019	B	Will Willmes	859-986-5193	859-986-5708	abwwillm@nmhg.com
H330-360XL2-EC	E019	D	Contact your Hyster Big Truck Regional Sales Manager			
H400-450H-EC	A214	D				
H440-700F	E008	D				
H800-1050E	D117	D				
REACHSTACKER RS45/RS46	A222	D				
YARDMASTER HR45 25-45H						
HR45EC-47EC	A227/A228	D				

HYSTER
Applications and Resident Service Engineering
Supervisors

Berea, KY - Plant		Name	Phone	Fax	E-Mail Address
Applications Engineering Supervisor		Jeff Carter	859-986-5191	859-986-5708	abjcarte@nmhg.com
Resident Service Engineering Supervisor		Michael Cox	859-986-5194	859-986-5144	abmcox@nmhg.com
Greenville, NC - Plant					
Applications Engineering Supervisor		Kevin Fallahee	252-931-5933	252-931-5233	agkfalla@nmhg.com
Resident Service Engineering Supervisor		Paul Berry	252-931-5939	252-931-5233	agpberry@nmhg.com
AE/RSE Adm Assistant		(temp)	252-931-7807	252-931-5233	n/a
Greenville, NC - Americas' Headquarters					
Field Nameplate Supervisor		Ken Yoakum	252-931-5952	252-931-5461	aakyoaku@nmhg.com
Field Nameplate Coordinator		Debbie Baum	252-931-5839	252-931-5785	aadbaum@nmhg.com
SPED Pricing Manager		Vicky Buis	252-931-5822	252-931-5461	aavbuis@nmhg.com
Danville , IL - Big Trucks					
Supervisor Field and Resident Service Engineering		Harold Puzey	217-443-7150	217-443-7547	ahhpuzey@nmhg.com

Service Engineering Assistance Contact List
 (Call 1-877-204-1939 or use direct line shown below)

CLASS I	SERIES	PLANT	ENGINEER	PHONE	FAX	E-MAIL ADDRESS
E25-40XM ₂	D114	G	Brian Phelps	252-931-5511	252-931-5233	agbphelp@nmhg.com
E30-40HSD	A219	G	Ameche Burns	252-931-5928	252-931-5233	agaburns@nmhg.om
E30FR ₂	V943	G	Ameche Burns	252-931-5928	252-931-5233	agaburns@nmhg.om
E35-50FR	Z943	G	Ameche Burns	252-931-5928	252-931-5233	agaburns@nmhg.om
E45-65XM ₂	F108	B	Dan Tuggle	859-986-5176	859-986-5144	abdtuggl@nmhg.com
E70-120XL ₃	C098	G	Brian Phelps	252-931-5511	252-931-5233	agbphelp@nmhg.com
J30-40XMT ₂	H160	G	Gregg Gilliam	252-931-5966	252-931-5233	agggilli@nmhg.com
J40-60XM	A216	G	Brian Phelps	252-931-5511	252-931-5233	agbphelp@nmhg.com
CLASS II						
N30XMH	C210	B	Dan Tuggle	859-986-5176	859-986-5144	abdtuggl@nmhg.com
N30-40XMR ₃ , N25XMDR ₃	C470	G	Bruce Fraser	252-931-5932	252-931-5233	agbfrase@nmhg.com
N45XMR ₃ , N30XMDR ₃	G138	G	Bruce Fraser	252-931-5932	252-931-5233	agbfrase@nmhg.com
N45XMXR ₃ , N30XMXDR ₃	B264	G	Bruce Fraser	252-931-5932	252-931-5233	agbfrase@nmhg.com
N50XMA ₃	C471	G	Bruce Fraser	252-931-5932	252-931-5233	agbfrase@nmhg.com
R30XMS ₂	D174	G	Tony Dixon	252-931-5931	252-931-5233	agtdixon@nmhg.com
R30XM/XMA/XMF ₂	G118	G	Tony Dixon	252-931-5931	252-931-5233	agtdixon@nmhg.com
V30XMU	A463/A467	G	Bob Rees	252-931-5647	252-931-5233	agrrrees@nmhg.com
V35XMU	A464/A468	G	Bob Rees	252-931-5647	252-931-5233	agrrrees@nmhg.com
V40XMU	A465/A469	G	Bob Rees	252-931-5647	252-931-5233	agrrrees@nmhg.com
CLASS III						
W40XT	A218	G	Gregg Gilliam	252-931-5966	252-931-5233	agggilli@nmhg.com
W45XT	B215	G	Gregg Gilliam	252-931-5966	252-931-5233	agggilli@nmhg.com
W60Z	A230	G	Dave Merritt, Jr.	252-931-5927	252-931-5233	agdmerri@nmhg.com
W65Z	A229	G	Dave Merritt, Jr.	252-931-5927	252-931-5233	agdmerri@nmhg.com
W80Z	A234	G	Dave Merritt, Jr.	252-931-5927	252-931-5233	agdmerri@nmhg.com
B60Z	A230	G	Dave Merritt, Jr.	252-931-5927	252-931-5233	agdmerri@nmhg.com
B80Z	A233	G	Dave Merritt, Jr.	252-931-5927	252-931-5233	agdmerri@nmhg.com
C60-80XT ₂	A499	G	Dave Merritt, Jr.	252-931-5927	252-931-5233	agdmerri@nmhg.com
T5XT	E142	G	Dave Merritt, Jr.	252-931-5927	252-931-5233	agdmerri@nmhg.com
W20-25ZA	A495	G	Dave Merritt, Jr.	252-931-5927	252-931-5233	agdmerri@nmhg.com
W30-40ZA	B453	G	Dave Merritt, Jr.	252-931-5927	252-931-5233	agdmerri@nmhg.com
W25-40ZC	B454	G	Dave Merritt, Jr.	252-931-5927	252-931-5233	agdmerri@nmhg.com
W20-30ZR	B455	G	Dave Merritt, Jr.	252-931-5927	252-931-5233	agdmerri@nmhg.com
CLASS IV						
S25-40XMS	D010	G	Gregg Gilliam	252-931-5966	252-931-5233	agggilli@nmhg.com
S40-65XM	D187	B	Bill Williams	859-986-5174	859-986-5144	abbwilli@nmhg.com
S70-120XL ₂	D004	B	Michael Cox	859-986-5194	859-9865144	abmcox@nmhg.com
S135-155XL ₂	B024	B	Mike Foor	859-986-5733	859-986-5144	abmfoor@nmhg.com
S70-120XM	E004	B	Bob Luka	859-986-5199	859-986-5144	abbluka@nmhg.com
CLASS V						
H25-40XMS	E001	G	Gregg Gilliam	252-931-5966	252-931-5233	agggilli@nmhg.com
H45-65XM	H177	G	Joe Geyssens	252-931-5929	252-931-5233	aqigeyss@nmhg.com
H70-120XM	K005	B	Earl Miller	859-986-5198	859-986-5144	abemille@nmhg.com
H135-155XL ₂	F006	D	Mike Foor	859-986-5733	859-986-5144	abmfoor@nmhg.com
H170-280HD	F007	B	Jim Meurer	859-986-5732	859-986-5144	abjmeure@nmhg.com
H300-360HD	E019	B	Jim Meurer	859-986-5732	859-986-5144	abjmeure@nmhg.com
			By Geographic Location			By Geographic Location
H360-450H-EC	A214	}	(West) Stan Power Phone: 704-756-5706			aaspower@nmhg.com
H440-700F	E008		(Central) Dan Smalley Phone: 217-443-7144			ahdsmall@hyster.com
H800-1050E	D117		(East) Pete Casey Phone: 217-443-7526			aapcasey@nmhg.com
REACHSTACKER RS45/RS46	A222	D	Harold Puzey	217-443-7150	217-443-7547	ahhpuzey@hyster.com
YARDMASTER HR45-25/31/40S/H	A227/A228	D	Bill Alger	770-307-3444	770-586-0077	aawalger@nmhg.com
H45-36L/40LS						
Class I, IV, V Mast		G	Brad Boyd	252-931-5332	252-931-5233	agbboyd@nmhg.com