

Service Engineering Assistance Contact List
(Call 1-877-204-1939 or use direct line shown below)

CLASS I	SERIES	PLANT	ENGINEER	PHONE	FAX	E-MAIL ADDRESS	
E25-40XM ₂	D114	G	Brian Phelps	252-931-5511	252-931-5233	agbphelp@nmhg.com	
E30-40HSD	A219	G	Ameche Burns	252-931-5928	252-931-5233	agaburns@nmhg.om	
E30FR ₂	V943	G	Ameche Burns	252-931-5928	252-931-5233	agaburns@nmhg.om	
E35-50FR	Z943	G	Ameche Burns	252-931-5928	252-931-5233	agaburns@nmhg.om	
E45-65XM ₂	F108	B	Dan Tuggle	859-986-5176	859-986-5144	abdtuggl@nmhg.com	
E70-120XL ₃	C098	G	Brian Phelps	252-931-5511	252-931-5233	agbphelp@nmhg.com	
J30-40XMT ₂	H160	G	Gregg Gilliam	252-931-5966	252-931-5233	agggilli@nmhg.com	
J40-60XM	A216	G	Brian Phelps	252-931-5511	252-931-5233	agbphelp@nmhg.com	
CLASS II							
N30XMH	C210	B	Dan Tuggle	859-986-5176	859-986-5144	abdtuggl@nmhg.com	
N30-40XMR ₃ , N25XMDR ₃	C470	G	Bruce Fraser	252-931-5932	252-931-5233	agbfrase@nmhg.com	
N45XMR ₃ , N30XMDR ₃	G138	G	Bruce Fraser	252-931-5932	252-931-5233	agbfrase@nmhg.com	
N45XMR ₃ , N30XMXDR ₃	B264	G	Bruce Fraser	252-931-5932	252-931-5233	agbfrase@nmhg.com	
N50XMA ₃	C471	G	Bruce Fraser	252-931-5932	252-931-5233	agbfrase@nmhg.com	
R30XMS ₂	D174	G	Tony Dixon	252-931-5931	252-931-5233	agtdixon@nmhg.com	
R30XM/XMA/XMF ₂	G118	G	Tony Dixon	252-931-5931	252-931-5233	agtdixon@nmhg.com	
V30XMU	A463/A467	G	Bob Rees	252-931-5647	252-931-5233	agrrrees@nmhg.com	
V35XMU	A464/A468	G	Bob Rees	252-931-5647	252-931-5233	agrrrees@nmhg.com	
V40XMU	A465/A469	G	Bob Rees	252-931-5647	252-931-5233	agrrrees@nmhg.com	
CLASS III							
W40XT	A218	G	Gregg Gilliam	252-931-5966	252-931-5233	agggilli@nmhg.com	
W45XT	B215	G	Gregg Gilliam	252-931-5966	252-931-5233	agggilli@nmhg.com	
W60Z	A230	G	Dave Merritt, Jr.	252-931-5927	252-931-5233	agdmerri@nmhg.com	
W65Z	A229	G	Dave Merritt, Jr.	252-931-5927	252-931-5233	agdmerri@nmhg.com	
W80Z	A234	G	Dave Merritt, Jr.	252-931-5927	252-931-5233	agdmerri@nmhg.com	
B60Z	A230	G	Dave Merritt, Jr.	252-931-5927	252-931-5233	agdmerri@nmhg.com	
B80Z	A233	G	Dave Merritt, Jr.	252-931-5927	252-931-5233	agdmerri@nmhg.com	
C60-80XT ₂	A499	G	Dave Merritt, Jr.	252-931-5927	252-931-5233	agdmerri@nmhg.com	
T5XT	E142	G	Dave Merritt, Jr.	252-931-5927	252-931-5233	agdmerri@nmhg.com	
W20-40XTA	A455	G	Dave Merritt, Jr.	252-931-5927	252-931-5233	agdmerri@nmhg.com	
W20-40XTC	A453	G	Dave Merritt, Jr.	252-931-5927	252-931-5233	agdmerri@nmhg.com	
W20-30XTR	A454	G	Dave Merritt, Jr.	252-931-5927	252-931-5233	agdmerri@nmhg.com	
CLASS IV							
S25-40XMS	D010	G	Gregg Gilliam	252-931-5966	252-931-5233	agggilli@nmhg.com	
S40-65XM	D187	B	Bill Williams	859-986-5174	859-986-5144	abbwilli@nmhg.com	
S70-120XL ₂	D004	B	Michael Cox	859-986-5194	859-9865144	abmcox@nmhg.com	
S135-155XL ₂	B024	B	Mike Foor	859-986-5733	859-986-5144	abmfoor@nmhg.com	
S70-120XM	E004	B	Bob Luka	859-986-5199	859-986-5144	abbluka@nmhg.com	
CLASS V							
H25-40XMS	E001	G	Gregg Gilliam	252-931-5966	252-931-5233	agggilli@nmhg.com	
H45-65XM	H177	G	Joe Geyssens	252-931-5929	252-931-5233	agjqevss@nmhg.com	
H70-120XM	K005	B	Earl Miller	859-986-5198	859-986-5144	abemille@nmhg.com	
H135-155XL ₂	F006	D	Mike Foor	859-986-5733	859-986-5144	abmfoor@nmhg.com	
H170-280HD	F007	B	Jim Meurer	859-986-5732	859-986-5144	abjmeure@nmhg.com	
H300-360HD	E019	B	Jim Meurer	859-986-5732	859-986-5144	abjmeure@nmhg.com	
			By Geographic Location			By Geographic Location	
H360-450H-EC	A214	}	(West) Stan Power Phone: 704-756-5706			aaspower@nmhg.com	
H440-700F	E008		(Central) Dan Smalley Phone: 217-443-7144			217-443-7547	ahdsmall@hyster.com
H800-1050E	D117		(East) Pete Casey Phone: 217-443-7526				aapcasey@nmhg.com
REACHSTACKER RS45/RS46	A222	D	Harold Puzey	217-443-7150	217-443-7547	ahhpuzey@hyster.com	
YARDMASTER HR45-25/31/40S/H H45-36L/40LS	A227/A228	D	Bill Alger	770-307-3444	770-586-0077	aawalger@nmhg.com	
Class I, IV, V Mast		G	Brad Boyd	252-931-5332	252-931-5233	agbboyd@nmhg.com	