

**Hyster Service Engineering Assistance  
Contact List  
(Call 1-877-204-1939 or use direct line shown below)**

| CLASS I                                                                                                                                                                                                                                                                                                                                                                                                        | SERIES    | PLANT | ENGINEER          | PHONE        | FAX          | E-MAIL ADDRESS      |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|-------|-------------------|--------------|--------------|---------------------|
| E25-40XM <sub>2</sub>                                                                                                                                                                                                                                                                                                                                                                                          | D114      | G     | Brian Phelps      | 252-931-5511 | 252-931-5233 | AGBPHELP@NMHG.COM   |
| E30FR <sub>2</sub>                                                                                                                                                                                                                                                                                                                                                                                             | V943      | G     | Ameche Burns      | 252-931-5928 | 252-931-5233 | AGABURNS@NMHG.COM   |
| E35-50FR                                                                                                                                                                                                                                                                                                                                                                                                       | Z943      | G     | Ameche Burns      | 252-931-5928 | 252-931-5233 | AGABURNS@NMHG.COM   |
| E30-40HSD                                                                                                                                                                                                                                                                                                                                                                                                      | A219      | G     | Ameche Burns      | 252-931-5928 | 252-931-5233 | AGABURNS@NMHG.COM   |
| E45-65XM <sub>2</sub>                                                                                                                                                                                                                                                                                                                                                                                          | F108      | B     | Dan Tuggle        | 859-986-5176 | 859-986-5144 | ABDTUGGL@NMHG.COM   |
| E70-120XL <sub>3</sub>                                                                                                                                                                                                                                                                                                                                                                                         | C098      | G     | Brian Phelps      | 252-931-5511 | 252-931-5233 | AGBPHELP@NMHG.COM   |
| J30-40XMT <sub>2</sub>                                                                                                                                                                                                                                                                                                                                                                                         | H160      | G     | Gregg Gilliam     | 252-931-5966 | 252-931-5233 | AGGGILLI@NMHG.COM   |
| J40-60XM                                                                                                                                                                                                                                                                                                                                                                                                       | A216      | G     | Brian Phelps      | 252-931-5511 | 252-931-5233 | AGBPHELP@NMHG.COM   |
| <b>CLASS II</b>                                                                                                                                                                                                                                                                                                                                                                                                |           |       |                   |              |              |                     |
| N30XMH                                                                                                                                                                                                                                                                                                                                                                                                         | C210      | B     | Dan Tuggle        | 859-986-5176 | 859-986-5144 | ABDTUGGL@NMHG.COM   |
| N30-40XMR <sub>3</sub> , N25XMDR <sub>3</sub>                                                                                                                                                                                                                                                                                                                                                                  | C470      | G     | Bruce Fraser      | 252-931-5932 | 252-931-5233 | AGBFRASE@NMHG.COM   |
| N45XMR <sub>3</sub> , N30XMDR <sub>3</sub>                                                                                                                                                                                                                                                                                                                                                                     | G138      | G     | Bruce Fraser      | 252-931-5932 | 252-931-5233 | AGBFRASE@NMHG.COM   |
| N45XMR <sub>3</sub> , N30XMXDR <sub>3</sub>                                                                                                                                                                                                                                                                                                                                                                    | B264      | G     | Bruce Fraser      | 252-931-5932 | 252-931-5233 | AGBFRASE@NMHG.COM   |
| N50XMA <sub>3</sub>                                                                                                                                                                                                                                                                                                                                                                                            | C471      | G     | Bruce Fraser      | 252-931-5932 | 252-931-5233 | AGBFRASE@NMHG.COM   |
| R30XMS <sub>2</sub>                                                                                                                                                                                                                                                                                                                                                                                            | D174      | G     | Tony Dixon        | 252-931-5931 | 252-931-5233 | AGTDIXON@NMHG.COM   |
| R30XM/XMA/XMF <sub>2</sub>                                                                                                                                                                                                                                                                                                                                                                                     | G118      | G     | Tony Dixon        | 252-931-5931 | 252-931-5233 | AGTDIXON@NMHG.COM   |
| V30XMU                                                                                                                                                                                                                                                                                                                                                                                                         | A463/A467 | G     | Bob Rees          | 252-931-5647 | 252-931-5233 | AGRREES@NMHG.COM    |
| V35XMU                                                                                                                                                                                                                                                                                                                                                                                                         | A464/A468 | G     | Bob Rees          | 252-931-5647 | 252-931-5233 | AGRREES@NMHG.COM    |
| V40XMU                                                                                                                                                                                                                                                                                                                                                                                                         | A465/A469 | G     | Bob Rees          | 252-931-5647 | 252-931-5233 | AGRREES@NMHG.COM    |
| <b>CLASS III</b>                                                                                                                                                                                                                                                                                                                                                                                               |           |       |                   |              |              |                     |
| W40Z                                                                                                                                                                                                                                                                                                                                                                                                           | B218      | G     | Dave Merritt, Jr. | 252-931-5927 | 252-931-5233 | AGDMERRI@NMHG.COM   |
| W45Z                                                                                                                                                                                                                                                                                                                                                                                                           | C215      | G     | Dave Merritt, Jr. | 252-931-5927 | 252-931-5233 | AGDMERRI@NMHG.COM   |
| W60Z                                                                                                                                                                                                                                                                                                                                                                                                           | A230      | G     | Dave Merritt, Jr. | 252-931-5927 | 252-931-5233 | AGDMERRI@NMHG.COM   |
| W65Z                                                                                                                                                                                                                                                                                                                                                                                                           | A229      | G     | Dave Merritt, Jr. | 252-931-5927 | 252-931-5233 | AGDMERRI@NMHG.COM   |
| W80Z                                                                                                                                                                                                                                                                                                                                                                                                           | A234      | G     | Dave Merritt, Jr. | 252-931-5927 | 252-931-5233 | AGDMERRI@NMHG.COM   |
| B60Z                                                                                                                                                                                                                                                                                                                                                                                                           | A230      | G     | Dave Merritt, Jr. | 252-931-5927 | 252-931-5233 | AGDMERRI@NMHG.COM   |
| B80Z                                                                                                                                                                                                                                                                                                                                                                                                           | A233      | G     | Dave Merritt, Jr. | 252-931-5927 | 252-931-5233 | AGDMERRI@NMHG.COM   |
| C60-80XT2                                                                                                                                                                                                                                                                                                                                                                                                      | A499      | G     | Dave Merritt, Jr. | 252-931-5927 | 252-931-5233 | AGDMERRI@NMHG.COM   |
| T5XT                                                                                                                                                                                                                                                                                                                                                                                                           | E142      | G     | Dave Merritt, Jr. | 252-931-5927 | 252-931-5233 | AGDMERRI@NMHG.COM   |
| W20-40XTA                                                                                                                                                                                                                                                                                                                                                                                                      | A455      | G     | Dave Merritt, Jr. | 252-931-5927 | 252-931-5233 | AGDMERRI@NMHG.COM   |
| W20-40XTC                                                                                                                                                                                                                                                                                                                                                                                                      | A453      | G     | Dave Merritt, Jr. | 252-931-5927 | 252-931-5233 | AGDMERRI@NMHG.COM   |
| W20-30XTR                                                                                                                                                                                                                                                                                                                                                                                                      | A454      | G     | Dave Merritt, Jr. | 252-931-5927 | 252-931-5233 | AGDMERRI@NMHG.COM   |
| <b>CLASS IV</b>                                                                                                                                                                                                                                                                                                                                                                                                |           |       |                   |              |              |                     |
| S25-40XMS                                                                                                                                                                                                                                                                                                                                                                                                      | D010      | G     | Gregg Gilliam     | 252-931-5966 | 252-931-5233 | AGGGILLI@NMHG.COM   |
| S40-65XM                                                                                                                                                                                                                                                                                                                                                                                                       | D187      | B     | Bill Williams     | 859-986-5174 | 859-986-5144 | ABBWILLI@NMHG.COM   |
| S70-120XL2                                                                                                                                                                                                                                                                                                                                                                                                     | D004      | B     | Michael Cox       | 859-986-5194 | 859-986-5144 | ABMCOX@NMHG.COM     |
| S135-155XL2                                                                                                                                                                                                                                                                                                                                                                                                    | B024      | B     | Mike Foor         | 859-986-5733 | 859-986-5144 | AAMFOOR@NMHG.COM    |
| S70-120XM                                                                                                                                                                                                                                                                                                                                                                                                      | E004      | B     | Bob Luka          | 859-986-5199 | 859-986-5144 | ABBLUKA@NMHG.COM    |
| <b>CLASS V</b>                                                                                                                                                                                                                                                                                                                                                                                                 |           |       |                   |              |              |                     |
| H25-40XMS                                                                                                                                                                                                                                                                                                                                                                                                      | E001      | G     | Gregg Gilliam     | 252-931-5966 | 252-931-5233 | AGGGILLI@NMHG.COM   |
| H45-65XM                                                                                                                                                                                                                                                                                                                                                                                                       | H177      | G     | Joe Geysens       | 252-931-5929 | 252-931-5233 | AGJGEYSS@NMHG.COM   |
| H70-120XM                                                                                                                                                                                                                                                                                                                                                                                                      | K005      | B     | Earl Miller       | 859-986-5198 | 859-986-5144 | ABEMILLE@NMHG.COM   |
| H135-155XL2                                                                                                                                                                                                                                                                                                                                                                                                    | F006      | D     | Mike Foor         | 859-986-5733 | 859-986-5144 | AAMFOOR@NMHG.COM    |
| H170-280HD                                                                                                                                                                                                                                                                                                                                                                                                     | F007      | B     | Jim Meurer        | 859-986-5732 | 859-986-5144 | ABJMUERE@NMHG.COM   |
| H300-360HD                                                                                                                                                                                                                                                                                                                                                                                                     | E019      | B     | Jim Meurer        | 859-986-5732 | 859-986-5144 | ABJMUERE@NMHG.COM   |
| <div style="display: flex; justify-content: space-between;"> <div> <p>By Geographic Location</p> <p>(West Coast) Stan Power Phone: 804-756-5706</p> <p>(Central) Dan Smalley Phone: 217-443-7144</p> <p>(East Coast) Pete Casey Phone: 217-443-7526</p> </div> <div> <p>By Geographic Location<br/>(West Coast)<br/>AASPOWER@NMHG.COM<br/>(Central)<br/>AHDSMALL@HYSTER.COM<br/>(East Coast)</p> </div> </div> |           |       |                   |              |              |                     |
| H360-450H-EC                                                                                                                                                                                                                                                                                                                                                                                                   | A214      | }     |                   |              |              |                     |
| H440-700F                                                                                                                                                                                                                                                                                                                                                                                                      | E008      |       |                   |              | 217-443-7547 |                     |
| H800-1050E                                                                                                                                                                                                                                                                                                                                                                                                     | D117      |       |                   |              |              |                     |
| REACHSTACKER<br>RS45/RS46                                                                                                                                                                                                                                                                                                                                                                                      | A222      | D     | Harold Puzey      | 217-443-7150 | 217-443-7547 | AHHPUZEY@HYSTER.COM |
| YARDMASTER<br>HR45-25/31/40S/H<br>H45-36L/40LS                                                                                                                                                                                                                                                                                                                                                                 | A227/A228 | D     | Bill Alger        | 770-307-3444 | 770-586-0077 | AAWALGER@NMHG.COM   |
| <b>Class I, IV, V Mast</b>                                                                                                                                                                                                                                                                                                                                                                                     |           | G     | Brad Boyd         | 252-931-5332 | 252-931-5233 | AGBBOYD@NMHG.COM    |