



HMAS, 3.0

End-of-Life Notice

2/14/2003

Implementation of new HMAS functionality was deployed on October 2002 within Hyster Suite. The new implementation of HMAS focuses on one point of customer and truck maintenance within HMAS, Q2plus, PMDrop, and Fmeg. The dealers also have access to functionality that will import truck and customer information for use within HMAS

As a result of Hyster Suite, it will no longer be necessary for the dealer to install the stand alone HMAS application.

This formal end-of-life notice period will commence on March 3, 2003.

What will happen to Stand Alone HMAS application customers between now and March 3, 2003?

NACCO Materials Handling Group, Inc., Americas Help Desk team will continue to provide technical support for our HMAS application customers. Support calls will be addressed as they relate to product usability and functionality until March 3, 2003.

All customers currently running the stand alone version of HMAS will be urged and assisted to implement the new integrated Hyster Suite solution by March 3rd.

What will happen after March 3, 2003?

From March 3, 2003 onwards, NMHG Materials Handling Group, Inc., Americas Help Desk team will no longer support any remaining customers on the HMAS, pre-Hyster Suite Versions.