

Commonly used Hyster Dealer website locations from Dealer Login

www.hysteramericas.com

TO GAIN ACCESS TO ANY WEB PAGE WITHIN HYSTER DEALER RESOURCE SITE

- Go to Customer Support
- Select Customer Support Login
- Complete a Contact Management ticket for access to any web page

FOR TRUCK BROCHURES AND/OR SPEC MANUALS VIA PDF:

- Go to Truck Sales
- Go to Truck Product Information and select class

FOR SERVICE GRAMS:

- Go to instant pass HyPass Online
- Go to Support Data
- Select Grams and click on search
- Select your Gram file name and select open / print

FOR HYSTER HIGHLIFT CAPACITY SHEETS:

- Go to Truck Sales
- Go to Truck Pricing
- Go to Highlift pages and select your Class

TO ORDER HYSTER SALES LITERATURE:

- Go to Truck Sales
- Go to Truck Literature
- Go to Sales Literature Fulfillment Area
- Click on picture or text to access

FOR PARTS AND SERVICE PUBLICATIONS:

- Go to Truck Sales
- Go to Truck Literature
- Go to Parts/Service Literature Area
- Go to Parts/Service Publications
- Click on picture or text to access

FOR HYSTER PRICE PAGES AND SPED:

- Go to Truck Sales
- Go to Truck Pricing
- Go to Standard or Sped price pages and select Class

FOR HYSTER CAPITAL RATE CARDS:

- Go to Truck Sales
- Go to Truck Pricing
- Go to Hyster Capital Rate Card

FOR EXTENDED WARRANTY OPTION NUMBERS & PRICES:

- Go to Truck Sales
- Go to Warranty then Warranty Information
- Click on Bulletin at top of page (ma00015r4)
- Open Word document

FOR SITE SURVEY FORMS:

- Go to Truck Sales
- Go to Truck Applications
- Select Narrow Aisle, Plant or Turret Site Survey Form

FOR LEARNING MODULES:

- Go to TKC (Training Knowledge Center)
- Go to Knowledge Tools
- Select desired Learning Module
 - “Intro to Ac Technology”
 - “Dependability”
 - “Best Practices in Demo Techniques”
 - “Qualifying Techniques”
 - “Overcoming Price Objectives”

FOR FORTIS LAUNCH MEETING 1-8 TON BINDER TRAINING:

- Go to Truck Sales
- Go to Truck Product Information
- Go to Fortis Sales Launch Binder
- Select Binder and File

FOR SALES TRAINING ON CURRENT CDs:

- Go to Truck Sales
- Go to Truck Sales Training
- Go to What's New
- Click on newest cds created

FOR HYSTER WARRANTY INFORMATION:

- Go to Truck Sales
- Go to Warranty Then Warranty Information
- Select Bulletin and Capacity
- Print Hyster Warranty Pages & Policy also California & EPA Emission Control Statement

FOR CONTACT MANAGEMENT:

- Go to Customer Support
- Go to Customer Support Login
- Click on Ask a Question

FOR COMPETITIVE DATABASE & COMPARISONS:

- Go to Truck Sales
- Go to Truck Product Information
- Go to Competition
- Select Competitive Database, Brand and Module

FOR ENGINEERED TRUCK CAPACITY REQUEST--- TCR:

- Go to Truck Sales
- Go to Truck Pricing
- Go to Truck Capacity Request
- Click on Launch the TCR Application

FOR SPECIAL OPTION REQUEST----SOR: (Capacity Quotations On Trucks Equipped with Cascade Attachments, Special Fork Lengths, Special Load Centers, etc.)

- Go to Truck Sales
- Go to Truck Pricing
- Go to Special Option Request—SOR
- Click on Launch SOR Application

FOR ONLINE TRUCK CAPACITY (HY-RATER):

- Go to Truck Sales
- Go to Truck Rating
- Launch Hy-Rater
- Select New Search
- Select Truck Type
- Select Truck Series
- Select Truck Model
- Enter Truck Specs and click on (Run)

FOR LIFT TRUCK GURU COMPETITIVE INFORMATION SITE:

- Go to Truck Sales
- Go to Truck Product Information
- Go to Competition
- Click on “Logon to EQGURU” box
- Select from drop down menu (25 Different Manufacturer Brands)

FOR WEEKLY LEAD TIME REPORTS:

- Go to Truck Sales
- Go to Truck Availability
- Click on “View Report” to Access Lead Time Report and Stock Truck Report
(Truck Locator and Used Truck Inventory is also available to select and view)