



HYSTER COMPANY

A Division of NACCO Materials Handling Group, Inc.

1400 Sullivan Drive, PO Box 7006, Greenville, NC 27834 (27835-7006)

**Be Certain
CERTECH®**

DATE: May 17, 2011
TO: All Hyster Dealer Principals, Branch, Service, and Training Managers
FROM: J. Bladel
COPY: Marketing SLT, and All Regional Management Staff Managers
SUBJECT: **Fortis Train-the-Trainer Workshop**

A Fortis Train-the-Trainer workshop has been scheduled for August 8-12, 2011 in Berea, KY. Please log onto the TKC and enroll in this workshop by July 5th. If we do not have 12 participants registered on July 5th we will be forced to cancel this workshop.

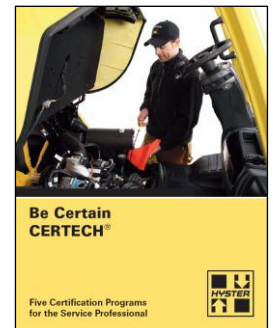
Train-the-Trainer Workshop

The Train-the-Trainer workshop will be an update to the Fortis product line. We are offering this workshop to include the Fortis product that has been added to the line since the initial training was developed. This workshop will begin on Monday afternoon August 8th and will end at the completion of certification on Thursday August 11th to accommodate traveling. To maintain the proper student to truck ratio, enrollment for the workshop is limited.

December 6-9, 2010 in Greenville, NC

The workshop will be conducted at the Berea Plant in Berea, KY. Lodging accommodations are reserved at the Hampton Inn in Richmond, KY. The course curriculum will include:

- | | |
|-------------------------------|----------------------------------|
| 1) Adult Learning Methodology | 2) PC Service Tool changes |
| 3) Fortis updates | 4) Certification Program updates |



How to Enroll (electronically) Through the New TKC

All registered TKC users will have the ability to register electronically for factory-based workshops through the new TKC. These on-line registrations require an approval from an immediate supervisor before they are officially accepted in the workshop. Until they are approved, users will be "wait-listed" pending approval. Once a workshop is full, all TKC users will be notified. Sincerely,

Manager, Technical Training

Jim Bladel
Manager, Technical Training

